

cisco umbrella ordering guide

Cisco Umbrella Ordering Guide

In today's digital landscape, security threats are increasingly sophisticated, making it essential for organizations to adopt robust cybersecurity measures. Cisco Umbrella, a cloud-delivered security solution, provides businesses with advanced protection against internet threats. However, navigating the ordering process can be overwhelming due to the various plans, features, and deployment options available. This comprehensive Cisco Umbrella ordering guide aims to clarify the steps involved in acquiring this invaluable service, ensuring organizations can effectively secure their networks and data.

Understanding Cisco Umbrella

Cisco Umbrella acts as a first line of defense against threats on the internet. It leverages DNS-layer security to protect users from accessing malicious domains, phishing attempts, and other online threats. The service is designed to be easy to deploy and manage, allowing organizations to implement security without the complexity of traditional hardware solutions.

Key Features of Cisco Umbrella

Before diving into the ordering process, it's essential to understand the key features that Cisco Umbrella offers:

1. **DNS-layer Security:** Automatically blocks requests to malicious domains before a connection is established.
2. **Intelligent Proxy:** Inspects and controls access to web traffic in real-time, providing deeper visibility and control.
3. **Cloud-delivered Security:** Provides protection without the need for on-premises hardware, making it scalable and easy to manage.
4. **Visibility and Reporting:** Offers comprehensive reporting and analytics to track user activity and potential threats.
5. **Integrations:** Seamlessly integrates with existing security solutions, enhancing overall security posture.

Choosing the Right Cisco Umbrella Plan

Cisco Umbrella offers several plans tailored to different organizational needs. Understanding these plans is critical for selecting the one that best fits your requirements.

Plan Options

1. Cisco Umbrella Free:

- Basic DNS security.
- Ideal for small businesses or those looking to test the service.

2. Cisco Umbrella Insights:

- Provides visibility into internet activity.
- Includes reporting and threat intelligence.

3. Cisco Umbrella Protection:

- Offers DNS protection and web filtering.
- Best for organizations requiring enhanced security against web threats.

4. Cisco Umbrella Investigate:

- Advanced threat detection and response capabilities.
- Suitable for security teams needing in-depth analytics and forensic capabilities.

5. Cisco Umbrella Platform:

- Comprehensive security with the ability to integrate multiple security solutions.
- Designed for large enterprises with complex security needs.

Ordering Cisco Umbrella

Once you've identified the appropriate plan for your organization, the ordering process begins. Below are the steps to make your acquisition smooth and efficient.

Step 1: Assess Your Needs

Before placing an order, assess the specific security requirements of your organization:

- **User Count:** Determine how many users will need access to Cisco Umbrella.
- **Data Sensitivity:** Understand the types of data your organization handles and the potential risks.
- **Integration Requirements:** Identify any existing security solutions that need to integrate with Cisco Umbrella.

Step 2: Contact a Cisco Partner or Reseller

To order Cisco Umbrella, you typically need to work through a Cisco partner or authorized reseller. They can provide tailored advice and help you with the configuration. Here's how to find a partner:

- **Visit Cisco's Partner Locator:** Use Cisco's official website to find partners in your region.
- **Consult Reviews and References:** Look for partners with good reviews and a proven track record in cybersecurity solutions.

Step 3: Request a Quote

After selecting a partner, request a quote based on your specific needs. This quote should include:

- Cost breakdown for the chosen plan.
- Licensing options (monthly, annual).
- Any additional services or features that may incur extra charges.

Step 4: Review and Finalize Order

Once you receive the quote, review it thoroughly. Ensure that:

- The features align with your security needs.
- There are no hidden fees.
- You understand the terms of service, including cancellation policies.

After confirming that everything is in order, finalize your order with the partner.

Step 5: Deployment and Configuration

After placing your order, the deployment phase begins. Depending on your organization's size and complexity, this can vary in duration. Key steps during deployment include:

- Setting Up Accounts: Create user accounts and permissions based on roles within your organization.
- Configuring Security Settings: Customize settings such as content filtering, reporting preferences, and any other security features.
- Testing: Conduct tests to ensure that the solution is functioning as expected and effectively blocking malicious content.

Post-Ordering Support and Resources

After successfully deploying Cisco Umbrella, ongoing support is crucial for maintaining security. Cisco provides various resources and support options:

Documentation and Training

- User Guides: Access comprehensive documentation available on Cisco's website to understand all features and configurations.
- Training and Webinars: Participate in training sessions and webinars offered by Cisco to stay updated on best practices.

Customer Support

- Technical Support: Reach out to Cisco's technical support for assistance with any issues that arise.
- Community Forums: Engage with other Cisco Umbrella users in community forums to share experiences and solutions.

Conclusion

Acquiring Cisco Umbrella is a strategic step towards enhancing your organization's cybersecurity posture. By following this ordering guide, organizations can navigate the process with clarity and confidence. From assessing needs to selecting the right plan and ensuring effective deployment, each step is crucial for maximizing the benefits of this powerful security solution. Remember, robust cybersecurity is not just about technology; it's about implementing effective strategies to protect your organization in an ever-evolving threat landscape. By leveraging Cisco Umbrella, businesses can safeguard their data, users, and reputation against online threats effectively.

Frequently Asked Questions

What is the Cisco Umbrella Ordering Guide?

The Cisco Umbrella Ordering Guide is a resource that provides detailed information on how to purchase and configure Cisco Umbrella services, including pricing, licensing options, and deployment strategies.

Where can I find the latest Cisco Umbrella Ordering Guide?

The latest Cisco Umbrella Ordering Guide can typically be found on the official Cisco website under the Umbrella product section or through the Cisco Partner portal.

What are the different licensing options available in the Cisco Umbrella Ordering Guide?

The Cisco Umbrella Ordering Guide outlines several licensing options including Professional, Insights, and Platform licenses, each offering varying levels of features and support.

How do I determine the correct number of licenses needed for Cisco Umbrella?

To determine the correct number of licenses, assess the number of users or devices that will be covered by Cisco Umbrella services and consider future growth and scalability.

Can I order Cisco Umbrella services through a Cisco partner?

Yes, Cisco Umbrella services can be ordered through authorized Cisco partners, who can assist with the ordering process and offer additional support.

What types of deployment models are mentioned in the Cisco Umbrella Ordering Guide?

The Cisco Umbrella Ordering Guide discusses multiple deployment models, including DNS-layer security, secure web gateway, and cloud-delivered firewall.

Are there any prerequisites for ordering Cisco Umbrella services?

Prerequisites may include having an active Cisco account, understanding your organization's needs, and possibly consulting with a Cisco partner for tailored solutions.

What support options are available with Cisco Umbrella licensing?

Support options may vary by license type but typically include access to Cisco's technical support, documentation, and online resources through the Cisco support portal.

Is there a trial period available for Cisco Umbrella before purchasing?

Yes, Cisco often offers a trial period for businesses to evaluate Cisco Umbrella's features and effectiveness before making a purchase decision.

How can I get assistance if I have questions about the Cisco Umbrella Ordering Guide?

For assistance, you can contact Cisco support, reach out to your Cisco partner, or consult the Cisco community forums for guidance and information.

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